

International Seminar
on
Rejuvenating Public Library Services through Digital References Sources

Date: February 22-23, 2018



Programme Schedule

Date: 22.02.2018

Registration: 9.30 AM-10.30 AM

INAUGURAL PROGRAMME

(Time: 10:30-12:00)

Lighting the lamp

&

Inauguration of the seminar by Prof. Goutam Kumar Basu, Vice-Chancellor, Maharaja Bir Bikram University, Tripura

Felicitations of the guest

Welcome address by Prof. Udayan Bhattacharya, HOD & Organizing Secretary

Address of the Conference Director, Dr. Tarun Kumar Mondal

Inaugural speech by Prof. Goutam Kumar Basu, Vice-Chancellor, Maharaja Bir Bikram University, Tripura

Address of the Chief-Guest, Dr. Arun Kumar Chakraborty, DG, RRRLF & National Library

Presidential address by Prof. Subhasis Biswas, Faculty Council of Arts, Jadavpur University

Vote of thanks by Prof. Subarna Kumar Das, Joint Organizing Secretary

Key-note address by Prof. Ratna Bandyopadhyay, UGC Emeritus Fellow, University of Calcutta

Date: 22.02.2018

Time: 12.00 Noon – 12.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Invited Lecture Session:

First Speaker: Shri Swarup Kr. Paul, I.A.S., Director of Library Services, Government of West Bengal.

Chairman: Prof. J. K. Sarkhel, Former Professor, Department of Library & Information Science, Kalyani University.

Second Speaker: Dr. Asitabha Das, Librarian, Kalyani University.

Chairpersons: Prof. Md. Shariful Islam, Department of Information Science & Library Management, University of Rajshahi & Prof. B.P. Mukherjee, Former Professor, Department of Library & Information Science, Jadavpur University.

Rapporteur General: Prof. Gautam Maity, Department of Library & Information Science Jadavpur University.

Time: 12.30 Noon – 1.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Technical Session – I: PRESENT SCENARIO OF PUBLIC LIBRARIES-I

Chairman: Shri K.K. Banerjee, Former Director General, RRRLF

Co-Chair: Shri Tapan Barui, Head & Assistant Professor, Department of Library & Information Science, North Bengal University.

Invited Lecture: Dr. B. B. Das, Ex-Chief Librarian, Jadavpur University.

Title of the Paper	Name & Affiliated Organization
Public Library Scenario in India: Special Emphasis on Rural Libraries	Sumita Santra, Librarian, Vivekananda College, Thakurpukur, Kolkata
A Birds View on Problems Of Public Library In India	Chinmoy Nandy, Kulti College, Burdwan Begam Parvin, Arambagh Girls' College, Hoogly
Problem and prospect of West Bengal Public Libraries with special reference to South 24 Parganas : a study	Sk. Samiulla, Library Assistant, Ananta Dutta Memorial Town Library, North 24 Parganas & Dr. Subal Kumar Barui, Deputy University Librarian, University of Calcutta
Problems Of Rural Library Services In West Bengal	Anup Kumar Routh, Librarian, Sovarani Memorial College, Howrah & Abhijit Pramanik, Librarian, Bagnan College, Howrah
Information System Security In Divisional Public Libraries of Bangladesh: A Survey	Md. Nazmul Islam, Assistant Professor, Dr. Md. Shariful Islam, Professor, Dr. Partha Biplob Roy, Associate Professor & Md. Shahin Hossain Mollik, M.S.S. Student, University of Rajshahi, Bangladesh

Time: 12.30 Noon – 1.30 P.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU

Technical Session – I:PRESENT SCENARIO OF PUBLIC LIBRARIES-I

Chairman: Prof. Arjun Dasgupta, Former Professor, Department of Library & Information Science, University of Calcutta.

Co-Chair: Shri Satyabrata Roy, Guest Faculty, Department of Library & Information Science, Jadavpur University.

Extension Services Of Public Libraries With Special Reference To The West Bengal: Thinking A Step Ahead	Ramkrishna Dhara, Librarian, Dhuliapur P. S. Bani Mandir (H.S.), Purba Medinipur & Chinmoy Ghosh, Librarian, Birbhum Mahavidyalaya, Suri (Birbhum)
Status Of Reference Service In Public Libraries Of West Bengal In 21st Century	Jayanti Chaudhuri Banerjee, Librarian, Serampore Ramesh Chandra Girls' High School, Hoogly & Somnath Banerjee, Librarian, Chandannagar Pustakagar
Role Of Public Libraries Towards Open Government	Sudip Banerjee, Librarian, City College of Commerce & Business Administration, Kolkata & Susmita Sarkar Basu, Librarian, Bankimsardar College, Tangrakhali, South 24 Parganas
Optimising The Use Of Public Library Services In India:A Proposal In Reaching The Transgender Community	Antara Chakraborty, Ph.D Scholar, Jadavpur University
Impact of E-Kranti On Public Library Services: A Librarian's View	Laksman Sarkar, Librarian, Rishi Bankim Chandra Evening College, Naihati Mosaraf Hossain, Junior Assistant, Jadavpur University & Aslema Khatun, Academic Councilor, Rani Dhanya Kumari College, Murshidabad

1.30 P. M.- 2.30 P.M.: LUNCH BREAK

Time: 2.30 P.M. – 3.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Technical Session –II:: Digital Reference Sources: Characteristics, Usage & Management-I

Chair: Smt. Kalpana Dasgupta, Former Librarian, National Library, Kolkata & Former Director, Central Secretariat Library, New Delhi

Co-Chair: Smt. Anamika Das, Assistant Professor, Department of Library & Information Science, NSOU.

Invited Lecture: Prof. Pravakar Rath, Professor, Department of Library and Information Science, Mizoram University.

Title of the Paper	Name & Affiliated Organization
Digital Information Sources: Characteristics And Services	Swapan Kumar Bera, Librarian, Baruipur College

Comparative Study Between Digital Reference Tools And Printed Reference Tools In LIS Education: Situation Of Public Libraries In West Bengal	Teertha Chatterjee, BLIS student, Department of Library & Information Science, Jadavpur University
Management of digital reference resources: an overview	Mr. Tapas Pal, LIS Professional Staff, Centre for Studies in Social Sciences, Calcutta
Freely Available Online Digital Reference Sources Published And Disseminated By Reserve Bank Of India: A Brief Account	Madhusri Ghosh Upadhyay, Deputy Librarian, Netaji Subhas Open University
Contribution of open access materials in collection development of academic library: a study of some private university libraries	M. Manirul Islam, Librarian, Prime Minister's Office, Tejgoan, Bangladesh, Mubassira Mahmuda, University of Dhaka Mst Jannatul Ara, University of Dhaka
Online Legal Reference Sources For Women In India	Shrabani Majumdar & Dr. Swaguna Datta Assistant Librarian, Jadavpur University
Geographical information dissemination through digital reference tools: a webometric analysis	Shiv Shakti Ghosh, JRF Scholar & Dr. Sunil Kumar Chatterjee, Professor, Department of Library & Information Science, Jadavpur University

Time: 2.30 P.M. – 3.30 P.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU

Technical Session –II:: Digital Reference Sources: Characteristics, Usage & Management-I

Chairman: Prof. K. P. Majumder, Former professor, Department of Library & Information Science, Jadavpur University.

Title of the Paper	Name & Affiliated Organization
Selection And Evaluation Of Digital Reference Resources Towards Collection Development In A Library	Doli Saha (Das), Librarian, Sree Chaitanya College, Habra
Use Of Freely Available Digital Reference Tools: Some Problems	Sanchita Dey, Librarian, Telinipara Bhadreswar High School, Hoogly & Sibnath Dey, Assistant Librarian, Production Engineering Dept. Jadavpur University
Proliferation Of Digital Business Information Sources With The Emerging Digital Technologies	Dr. Mahuya Chakrabarty (Adhikary), Assistant Professor, Budge Budge Institute of Technology & Dr. Chaitali Dutta, Former Professor, Department of Library and Information Science, Jadavpur University
Library Discovery Tools For Effective Information Retrieval In Indian Academic Libraries	Joydip Chandra, Librarian, Barrackpore Rastraguru Surendranath College.
Collection Development Of Digital Reference Sources: A Case Study Of Visva-Bharati Library System	Sanat Bhattacharya, Assistant Librarian, Visva-Bharati University
Automated Acquisition Process And	Biswajit Bhattacharjee, Librarian, Bidhan Chandra

Digitization As Part Of Modern Library Services: A Case Study	College, Asansol & Dr. Parikshit Mondal, Assistant Professor, Department Of Library And Information Science, Calcutta University
Digital Agricultural Information Resources In India	Hans Raj, Ex Information Systems Officer, Indian Council of Agricultural Research, New Delhi & Kuldip Chand , Dy. Librarian, Rajasthan University of Veterinary and Animal Sciences, Rajasthan
National Library Websites Of The SAARC Countries: An Analytical Study	Kangkana Goswami, MLIS Student, Gauhati University, Guahati, Assam & Manab Pratim Sarma, Assistant, Central Library& IT, The Assam Royal Global University, Guwahati, Assam
<u>Time: 3.30 P.M. – 4.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU</u>	
Technical Session – III:: Digital Reference Services: Challenges & Opportunities - I	
Chairman: Prof. S.C.Biswas, Former Professor, , Department of Library and Information Science, University of Burdwan	
Co-Chair: Dr. Partho Biplob Roy, Associate Professor, Department of Information Science & Library Management, University of Rajshahi	
Invited Lecture: Prof. Sanjay Kumar Singh, Professor & Head, Department of Library and Information Science, Gauhati University.	
Title of the Paper	Name & Affiliated Organization
Digital Reference Services & Its Sources: An Evolution	Dr. Abhishek Kumar, Semi Professional Assistant, Banaras Hindu University
Digital Reference Services: An Overview	Mala Aditya, Librarian, Lalbaba College, Belurmath, Howrah
Availability of digital reference service: a comparative study among global and Indian academic libraries	Soumen Mondal, Librarian, Prasanta Chandra Mahalanobis Mahavidyalaya & Udayan Bhattacharya, Professor, Department of Library and Information Science, Jadavpur University
Users Satisfaction On Using Online Journals In The First Private University Of Bangladesh	Sonia Naznin, Assistant Librarian, Eastern University, Dhaka & Md. Shiful Islam, Professor, Department of Information Science and Library Management University of Dhaka
Emergent challenges for protecting personally identifiable information: privacy and confidentiality in Digital reference service	Pronobi Porel, Librarian, Rabindra Mahavidyalaya. Hoogly & Swapan Khan, Librarian, Narasinha Dutta College, Habra

Time: 3.30 P.M. – 4.30 P.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU

Technical Session – III:: Digital Reference Services: Challenges & Opportunities - I

Chairman: Prof. R.K.Saha, Former Chief Librarian, Jadavpur University.

Title of the Paper	Name & Affiliated Organization
DRS: A New Instrument To The Library Professionals	Sudipta Chakraborty, Librarian, Puras Kanpur Haridas Nandi Mahavidyalaya, Kanpur Puras, Howrah
Providing Digital Reference Services Through Netaji Subash Open University Study Corners : Prospect And Proposals	Anamika Das, Assistant Professor, Department of Library and Information Science, NSOU Priyanko Sen, Project Worker, NSOU Library & Anupam Ghosh, Assistant Librarian, NSOU
Digital Reference Service Using E-Resources: A Study At St. Xavier's College Central Library, Kolkata	Sougata Chattopadhyay, Library Assistant, St. Xavier's College & Dr.Chinmay Mukhopadhyay, Librarian, St. Xavier's College
Health Information Seeking In The Digital Age: A Study Of Health Information Seeking Behaviour Of Patients In Darjeeling District	Suparna Naskar & Dr. Krishnapada Majumder Research Scholar, Jadavpur University Professor (Retired), Department of Library and Information Science, Jadavpur University
Digital Reference Service in Academic Libraries in Bangladesh: a practical experience	Md. Habibe Kibria Chowdhury, Assistant Librarian, Daffodil International University, Bangladesh, Md. Shahidul Islam, Library Officer, Daffodil International University, Bangladesh & Mohammad Helal Uddin, Library Officer, Daffodil International University, Bangladesh.

Time: 4.30 P.M. – 5.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Technical Session – IV: Digital Reference in Public Libraries-I

Chairman: Prof. Sanjay Kumar Singh, Professor & Head, Department of Library and Information Science, Gauhati University

Title of the Paper	Name & Affiliated Organization
Open Access Digital Reference Sources For Public Library: An Appraisal	Abhijit Chakrabarti, Librarian, Banwarilal Bhalotia College, Asansol & Sukumar Mandal Assistant Professor and Teacher-in-Charge, University Of Burdwan
Digital Reference Services: Scenario Of Public Libraries In India And Abroad	Anwasha Bhattacharya, Librarian, Acharya Jagadish Chandra Bose College
Digital Reference Service Through Social Media: A Step Towards Rejuvenation Of Public Libraries	Bipasha Biswas, Librarian, Annada Sundari Hindu Balika Vidyapith (H.S.)
Free Digital Reference Sources: Prospects	Biswajit Modak, Librarian, Saheed Nurul Islam

Of Reference Services In Public Library Of West Bengal	Mahavidyalaya, North 24 Parganas
Role Of Public Library In Making New Dimension In Digital Information And Reference Service	Gouranga Charan Jana, Librarian, Asutosh College & Sanjita Chakraborty, Librarian, Kalyannagar Vidyapith For Girls
Public Library services using Digital Reference sources – An overview	Pramathesh Das, Assistant Librarian, Jadavpur University & Pinaki Chakraborty, Assistant, West Bengal Legislative Assembly Secretariat
Digital Reference Sources And Public Libraries: A Recent Trend Of Becoming The Complementary To Each Other For Information Dissemination	Hirak Roychaudhuri, Librarian, Khatra-Adibasi Mahavidyalaya, Bankura
<u>Time: 4.30 P.M. – 5.30 P.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU</u>	
Technical Session – IV: Digital Reference in Public Libraries-I	
Chairman: Dr. Swapan Deoghuria, Guest Faculty, Department of Library & Information Science, Jadavpur University.	
Title of the Paper	Name & Affiliated Organization
Digital Information Services Through Public Libraries	Prakash Rabi Das, Librarian, Barasat College & Payel Mondal, Librarian, Bankim Sardar College, South 24 Parganas
Digital India: An Opportunity For Public Libraries To Serve Underprivileged Masses For Sustainable Development Through Digital Reference And Information Service	Soumitra Datta , Librarian, Simulberia Jogendra Vidyapith (H.S.), Haldia
Digital Reference And Public Library: Reality In Indian Perspective	Sudeshna Moitra, Librarian, Dhruva Chand Halder College, Dakshin Barasat, South 24 Parganas
Access To Digital Legal Information Sources In India: Possible Role Of Public Libraries In Disseminating The Information	Santanu Das, Librarian, Surya Sen Mahavidyalaya, Siliguri
Legal Information Literacy Through Public Libraries: A Model	Moumita Bose, Assistant Librarian, Burdwan University & Sarbada Pradhan, Assistant Librarian, Sikkim University
Role of Public Libraries For Agro Information System: A Key To Rural Development	Prafulla Kumar Paul, Assistant Librarian , Uttarbanga Krishi Viswavidyalaya, Coochbehar

Date: 23.02.2018

Time: 9.30 A.M.: Breakfast & Tea

Time: 10.00 AM – 11.00 A.M. Venue: Dr. Triguna Sen Auditorium, JU

Technical Session – V: PRESENT SCENARIO OF PUBLIC LIBRARIES-II

Chairman: Prof. Pravakar Rath, Professor, Department of Library and Information Science, Mizoram University

Co-Chair: Dr. Mirza Mohd. Rezaul Islam, Librarian, Islamic University of Bangladesh.

Title of the Paper	Name & Affiliated Organization
Public libraries in India: Problems and prospects with special reference to the town libraries in Murshidabad, WB	Md. Eshop Nobil, MPhil Scholar, Calcutta University & Sujana Saha, MPhil Scholar, Burdwan University
Challenges And Role Of A Public Librarian In The Digital Era	Kuntal Mondal & Riti Chakraborty Ex- Students, Jadavpur University
Designing Libraries In New Era For encouraging to create new generation school goers as users in public library	Aditi Basu, Librarian, Apeejay School, Kolkata & Dr. Subarna Kumar Das Professor, Department of Library and Information Science, Jadavpur University
Public Libraries of South 24 Parganas in the Context of Reference Service and Community Information Service: A Ground Zero Reflection	Arindam Sarkar, Project Assistant, Jadavpur University & Ashok Pal, Assistant Librarian, Institute of Development Studies Kolkata
A Study on Rare Book Collection and Services in West Bengal Public Library Network	Dr. Ranjan Samanta, Librarian, Naba Ballygunge Mahavidyalaya, Kolkata & Biswajit Mondal, Assistant Librarian, Techno India University

Time: 10.00 AM – 11.00 A.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU

Technical Session –V: PRESENT SCENARIO OF PUBLIC LIBRARIES-II

Chairman: Shri Abhijit Bhowmik, Librarian, State Central Library

Title of the Paper	Name & Affiliated Organization
Public's View On Public Library: An Enquiry On Local People Of Kolkata District	Aswini Masanta, Library Assistant, ICFAI Business School, Salt Lake, Kolkata & Moumita Mukherjee Librarian, G.D. Birla Centre For Education, Kolkata
Perception, Expectations And User's Attitude Towards Public Library Sources And Services Of Krishnanagar Public Library: A Study	Moumita Biswas, Research Scholar & Ziaur Rahman, Assistant Professor Department of Library and Information Science, Rabindra Bharati University.

Problems Of Public Libraries In Darjeeling Hill Region: A Study On Trinity Approach	Avinash Khawas & Rekhmani Sharma, MLIS, 3 rd Semester, University Of North Bengal
Information And Communication Technology (ICT) In Public Libraries In India: Problems And Challenges	Amit Singh, Librarian, Saroj Gupta Cancer Centre & Research Institute, Thakurpukur, Kolkata
Time: 11.00 A.M. – 12 Noon Venue: Dr. Triguna Sen Auditorium, JU	
Technical Session–VI: Digital Reference Sources: Characteristics, Usage & Management-II	
Chairman: Prof. Pijush Kanti Panigrahi, Department of Library and Information Science, University of Calcutta.	
Co-Chair: Md. Nazmul Islam, Assistant professor, University of Rajshahi, Bangladesh.	
Title of the Paper	Name & Affiliated Organization
Digital Reference Services: Need, Characteristics And Evaluation	Arpita Basu, Librarian, Narula Institute Of Technology
Digital Reference Services: Special Reference With National Libraries Of US, UK, Japan, Argentina, Australia And Nigeria	Radhika Roy Chowdhury & Tania Karmakar MLIS Students, University Of Calcutta
Virtual Reference Service for Web-based Information Seekers	Betsy Syuhlo Research Scholar, Mizoram University, Aizawl
Evaluation of websites of Digital Information and Reference Sources using Alexa Internet	Arijit Das & Chaitali Gosh Research Scholar, Jadavpur University. Project Assistant, Jadavpur University.
User Awareness Regarding The Ethical Use Of Social Networking Sites As Digital Reference Tools	Krishanu Dey, Ph.D. Scholar & Dr.Parikshit Mondal, Assistant Professor Department of Library and Information Science, University Of Calcutta
Time: 11.00 A.M. – 12 Noon Venue: M.P.Sinha Memorial Hall, DLIS, JU	
Technical Session–VI: Digital Reference Sources: Characteristics, Usage & Management-II	
Chairman: Prof. Durga Shankar Rath, Professor, Department of Library & Information Science, Vidyasagar University.	
Co-Chair: Dr. Sudip Ranjan Hatua, Assistant Professor, Department of Library & Information Science, Rabindra Bharati University.	
Title of the Paper	Name & Affiliated Organization
An Extensive Study On Free Online Medical Databases To Provide Absolute Essentials Library Services To Special Category Users	Chandana Paul & Sumitra Jana Ex-Student, Department of Library and Information Science, Jadavpur University

State Government Web Portals Of India: An Evaluative Study	Parijat Mitra, Research Scholar, Department of Library and Information Science, Jadavpur University
Collection Development Of E-Resources In The National Library Of India: A Bibliometric Study	Sovonjit Chatterjee, National Library Of India & Didhiti Bhattacharya, University Of Calcutta
Digital Collection Development Through Digital Reference Sources In Public Libraries Of West Bengal: A Proposed Model	Ankima Sutradhar & Arijit Das Students, University Of North Bengal
Role Of Public Libraries For Collection Development Of Digital Reference Sources In LIS Environment	Bholanath Karati M.Phil. Student, University of Calcutta
Efficient Collection Management In Large Scale Digital Library: A Case Study Of National Digital Library Of India	Dhara Sharma, Junior Project Officer, Debasis Das, Junior Project Officer & Rajib Kundu, Project Officer, NDLI Project IIT Kharagpur
<u>Time: 12 Noon – 1.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU</u>	
Presentation on NDLI Project	
Presentation by: Prof. P. P. Das, Professor, Department of Computer Science & Engineering, IIT, Kharagpur	
Chairman: Prof. Rajib Bandyopadhyay, Professor, Department of Instrumentation and Electronics Engineering, Jadavpur University.	
Time: 1.30 P.M. – 2.30 P.M.: Lunch Break	
<u>Time: 2.30 P.M. – 3.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU</u>	
Technical Session –VII: Digital Reference in Public Libraries-II	
Chairman: Prof. R.K.Ngurtinkhuma, Professor, Department of Library and Information Science, Mizoram University.	
Co-Chair: Dr.Saptarshi Ghosh, Assistant Professor, Department of Library & Information Science, North Bengal University.	
Title of the Paper	Name & Affiliated Organization
Wikipedia As A Digital Reference Source In Public Libraries Of India	Piyali Ghosh, Research Scholar & Dr.Tarun Kumar Mondal, Assistant Professor, Department of Library and Information Science, Jadavpur University

Need Of Digital Reference Services For Public Libraries In Digital India Environment: A Case Study	Amit Kumar Ghosh, College Of Engineering and Management, Kolaghat, Purba Medinipur
A Study On The Standard Guidelines For Digital Reference Service On The Public Library Platform	Kaustuv Chakrabarti, Ex-Student of MLISc & Medha Ray, Mphil Scholar Department of Library and Information Science, University Of Calcutta
Digital Reference Service In Public Library System Of Sikkim: Challenges And Opportunities	Nitisha Cintury & Dipa Paul Students, 3rd Semester, University Of North Bengal
Opening Up Public Library To The Digital Natives: A Case Study With some Digital Reference Tools	Shashanka Goswami, Ex-student, Jadavpur University & Rajarshi Das, Librarian, Banwarilalbhalotia College, Asansol, West Bengal
Role Of E-Governance In Public Library Services: A Study Based On The National Portal Of India	Sukanta Maji, Research Scholar & Sukumar Mandal, Assistant Professor Department of Library and Information Science, University Of Burdwan
Empowering Women Through Digital Information Sources In India: Conceptualizing The Possible Roles of Public Libraries	Tumpa Saha , Ex Student , Dept of Library & Information Science, University of North Bengal & Santanu Das, Librarian, Surya Sen Mahavidyalaya
Innovative Services of Public Libraries in India Through Digital Means	Saptarshi Khanra, Mlisc Student, Jadavpur University & Sourav Bagchi, Mlisc Student, IGNOU
Digital India and the role of Public Libraries: with special reference to Barrackpore Subdivision, North 24 Parganas	Satarupa Saha, Research Scholar & Dr. Sudip Ranjan Hatua, Assistant Professor, Dept of Library & Information Science, Rabindra Bharati University

Time: 2.30 P.M. – 3.30 P.M. Venue: M.P.Sinha Memorial Hall, DLIS, JU

Technical Session – VII: Digital Reference in Public Libraries-II

Chairpersons: Dr. Asitabha Das, Librarian, Kalyani University & Shri Gautam Goswami, General Secretary, Bengal Library Association.

Title of the Paper	Name & Affiliated Organization
An Analytical Discourse Of Health Information System In North Bengal And Dissemination Of Digital Information Through Public Libraries	Aditi Roy, Debopriya Sarkar & Manasi Barman, MLIS, North Bengal University
Digital Reference Service For Senior Citizen Patrons In Public Libraries Of Siliguri Sub-Division, West Bengal: Prospects And Possibilities	Aleena Rai, Student, IGNOU Sourav Majumder, Library Assistant, Inspira Knowledge Campus, Siliguri & Tapan Barui, Assistant Professor, Dept of Library & Information Science, University of North Bengal

Status Of The Digital Reference Service For Disable People: Special Reference To West Bengal, India	Amiya Paramanik, Research scholar, & Prof. Subarna Kumar Das, Department of Library and Information Science, Jadavpur University
Usage Of Different Digital Reference Sources For Providing Health Information By Public Library: A Study	Falguni Ghosh, Project Assistant, Jadavpur University, Nirmalya Adhikari, Asst. Librarian Dinabandhu Andrews Institute Of Technology & Adhyatma Roy, Library Assistant, Management, Meghnad Saha Institute Of Technology, Kolkata
Dissemination Of Agricultural Information Using Digital Reference Sources In Public Libraries Of India	Kartik Chandra Das, Librarian, St. Xavier's School, Haldia
Digital Reference Source & Business Information: A Special Case Study Of Library Of Congress's Business Reference Service	Moumita Dhali & Moumita Paul Ex-Students, Jadavpur University
Accessing Web Based Government Information through Indian Public Library Websites	Santashree Basu & Atanu Mondal Project Assistants, Jadavpur University
The Importance Of Digital Reference Services Towards Career Counseling Through Public Library	Shraboni Das, Librarian, Raja Peary Mohan College, Hoogly & Parijat Mitra, Research Scholar, Department of Library and Information Science, Jadavpur University
Enrichment Of Services Of Public Libraries Through Digital Health Reference Services In India	Sinjini Mukherjee, Research Scholar, University of Burdwan & Jayanta Kr. Nayek Librarian, Dr. B.R.Ambedkar College, Nadia

Time: 3.30 P.M. – 4.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Panel Discussion:

REIMAGINING REFERENCE SERVICE FOR COMMUNITY IN NEXT TEN YEARS

Moderator: Prof. Amitabha Chatterjee, Former Professor, Department of Library & Information Science, Jadavpur University

Panelists:

Dr. B. B. Das, Ex-Chief Librarian, Jadavpur University.

Dr. Partho Biplob Roy, Associate Professor, Department of Information Science & Library Management, University of Rajshahi.

Dr. Sudip Ranjan Hatua, Assistant Professor, Department of Library & Information Science, Rabindra Bharati University.

Dr. Saptarshi Ghosh, Assistant Professor, Department of Library & Information Science, North Bengal University.

Smt. Indrani Bhattacharyya, Head, Library & Customer Services (East India), British Council, Kolkata.

Dr. Sushanta Banerjee, Director, American Information and Resource Centre, Kolkata.

Time: 4.30 P.M. – 5.30 P.M. Venue: Dr. Triguna Sen Auditorium, JU

Valedictory Programme